Star 5 Corporate Training, LLC.
DBA
Star V Learning Centers
4775 Centennial Blvd, Ste 103
Colorado Springs, CO 80919
(719) 559-2823

Certified true and correct in content and policy

School Official Signature Kelli Kocak
(Kelli Kocak)

CATALOG

A nonpublic career education school providing technical training for people who want to become certified in the area of computer technology.

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PURPOSE

Star 5 Corporate Training, LLC DBA Star V Learning Centers believes that any person willing to apply themselves to the study of computers can benefit from the training offered by the school. Computer related jobs are in high demand, specifically in the Networking and Security areas. The school provides training from entry level to mid-level. The school provides vendor approved hands on training in order to prepare the student for final examination and certification. Star 5 Corporate Training, LLC DBA Star V Learning Centers' goal is to ensure our students acquire their certifications and are prepared for employment in their field of study.

POLICY STATEMENT

The school does not discriminate based upon race, color, gender, age, religion, marital status, disability, sexual orientation, gender identity, political or religious beliefs, national or ethnic origin, pregnancy, genetic information and veteran status.

OWNERSHIP

Star V Learning Centers is owned by Star 5 Corporate Training, LLC

Owner: Joe Deering
4838 Ortega Forest Dr
Jacksonville, Florida 32210

GOVERNING BODY

The principal office of the corporation is located at 4775 Centennial Boulevard, Suite #103, Colorado Springs, CO, 80919

FACULTY & STAFF

Owner:	Joe Deering
Computer Services:	Ronald Clanton
Admissions Director:	Kelli Kocak

HOLIDAYS

School will not be held on the following holidays. Additional holidays may be declared at the discretion of the Chief Administrative Officer.

- New Year's Day
- Independence Day
- Labor Day
- Memorial Day
- Thanksgiving Day + Friday
- Christmas Day

Instructor Faculty:

Ronald Clanton
Programs Taught: CompTIA Career Development Program, CompTIA: A+, Network+, Security+, CySA+, Linux+, Cloud+
Certifications held from CompTIA: A+, Net+, Server+, Sec+, Linux+, CySA+, Cloud+, Project+
Certifications held from EC-Council: Certified Ethical Hacker

Mark Young
Programs Taught: CompTIA Career Development Program, CompTIA: A+, Network+, Server+, Security+
Certifications held from CompTIA: A+, Network+, Server+, Security+
Certifications held from Microsoft: MCSE: Security, MCT

Joshua Neitch
Programs Taught: CompTIA Career Development Program, CompTIA: A+, Network+, Server+, Cloud+
Certifications held from CompTIA: A+, Network+, Server+, Sec+, Linux+, CySA+, Cloud+

Admissions Representatives:

Kelli Kocak – Admissions Representative
Justin Lancaster – Admissions Representative

Employees employed at Star V Learning Centers are employees of Star 5 Corporate Training.
Star V Learning Centers is approved by the following non-governmental agencies:

CompTIA – 2024

DESCRIPTION OF SCHOOL FACILITIES

The school consists of 6,631 square feet: with 3 classrooms and administration offices. It is located at 4775 Centennial Blvd, Suite 103 Colorado Springs, Colorado 80919. There are parking facilities on site and convenient public transportation available.

Each classroom is equipped with one computer per person, video, overhead projections, and a whiteboard for visual aids.

In addition to the administrative offices and classrooms, the school maintains a computer lab for test prep, a testing center, and a break area for students. Classes are taught verbally and demonstrated by visual aids as well as relevant hands-on labs.

PREPARATORY PROGRAMS FOR TECHNICAL CERTIFICATION

CompTIA Career Development Program

CompTIA A+ Certification is a testing program sponsored by CompTIA that certifies the competency of entry-level service technicians in the computer industry. Earning A+ certification means that the individual possesses the knowledge, skills, and customer relations skills essential for a successful entry-level computer service technician, as defined by experts from companies across the industry.

CompTIA Network+ is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services.

CompTIA Security+ certification tests for security knowledge mastery of an individual with two years on-the-job networking experience, with emphasis on security. The exam covers industry-wide topics, including communication security, infrastructure security, cryptography, access control, authentication, external attacks, and operational and organizational security. CompTIA Security+ is taught at colleges, universities and commercial training centers around the globe. There are approximately 13,000 CompTIA Security+ certified professionals worldwide. CompTIA Security+ is an elective or prerequisite to advanced security certifications. CompTIA Security+ certification is recognized around the world as the benchmark for foundation-level security professionals. Incorporating a comprehensive range of security knowledge areas, CompTIA Security+ was developed with input from industry, government, academia and front-line practitioners.

CompTIA Server+ is a global certification that validates the hands-on skills of entry-level IT professionals who install, manage and troubleshoot servers in data centers as well as on-premises and hybrid environments. Covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge.
The exam covers essential hardware and software technologies of on-premises and hybrid server environments including high availability, cloud computing and scripting.

CompTIA Linux+ validates the skills entry-level administrators need to secure the enterprise, power the cloud, and keep systems running. The new certification ensures that IT professionals have these necessary skills to support today's tech systems. This is the only job-focused Linux certification covering the latest foundational skills demanded by hiring managers. Unlike other certifications, the new exam includes performance-based and multiple-choice questions to identify employees who can do the job. The exam covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge.

CompTIA Cybersecurity Analyst+ (CySA+) class is an IT workforce certification that applies behavioral analytics to networks and devices to prevent, detect, and combat cybersecurity threats. This program is designed for individuals who are entering entry-level Security Analyst positions.

CompTIA Cloud+ is an entry-level IT Infrastructure Certification that teaches individuals to analyze the different cloud models to design the best solution to support business requirements. Maintain and optimize cloud environments, including proper automation and orchestration procedures, backup and restore operations, and disaster recovery tasks. Manage and maintain servers, including OS

configurations, access control, and virtualization. Troubleshoot capacity, automation, connectivity, and security issues related to cloud implementations. Analyze system requirements to successfully execute workload migrations to the cloud. This program is designed for individuals seeking entry level Cloud Infrastructure positions.

This program is designed to prepare students for the CompTIA A+, Network+, Security+, Server+, Linux+, CySA+, and Cloud+ certifications exams.

Total Program Hours: 247.5 Hours (164.5 Theory Hours/83 Lab Hours)
Required for Completion: 9 Weeks *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCA101- A+ –- 41.25 Hours – This instructor-led course is designed for the new computer professional who has support-level knowledge of personal computer (PC) hardware but needs to expand upon that knowledge to learn the basic skills to set up and support the operating systems that run on PCs.

NHCA102 - A+ – 41.25 Hours- This instructor-led course is designed for the student who has a basic knowledge and experience with PCs and who wants to pursue a career as a computer service technician. Covers the skills required to install and configure PC operating systems, as well as configuring common features (e.g., network connectivity and email) for mobile operating systems Android and Apple iOS.

NHCN100 - Network+ - 27.5 Hours- In this five-day instructor-led course, students will learn skills that help prepare for the CompTIA Network+ certification. The course describes the major networking technologies, systems, skills, and tools used in modern PC-based computer networks.

NHCS100 - Security+ - 27.5 Hours- This five-day instructor-led course is a course that you will need if your job responsibilities include securing network services, network devices, and network traffic. It is also the main course you will take to prepare for the CompTIA Security+ examination.

NHCS200 – Server+ – 27.5 Hours- This five-day instructor-led course covers the skills & concepts students will use on the job when administering any type of network server. This course covers server hardware installation and management, server administration, security and disaster recovery, and troubleshooting.

NHCL100 – Linux+ – 27.5 Hours – This five-day instructor-led course validates the skills administrators need to secure the enterprise, power the cloud and keep systems running. The new certification ensures that IT professionals, software developers, cybersecurity engineers, and penetration testers have these necessary skills to support today's tech systems.

NHCC100 - Cybersecurity Analyst+ (CySA+) – 27.5 Hours- This five-day instructor-led course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

NHCC200 – Cloud+ - 27.5 Hours- This course covers in depth the skills and abilities needed to operate in the cloud, validating that candidates have the technical experience needed to deploy, secure, and automate environments regardless of the vendor solution.

Eight Certification Exams

Preparatory Program for CompTIA A+

A+ Certification is a testing program sponsored by CompTIA that certifies the competency of entry-level service technicians in the computer industry. Earning A+ certification means that the individual possesses the knowledge, skills, and customer relations skills essential for a successful entry-level computer service technician, as defined by experts from companies across the industry. This program is designed to prepare students for the CompTIA A+ certification exam.

Total Program Hours: 82.5 Hours (65.5 Theory Hours/ 17 Lab Hours)
Required for Completion: 3 Weeks
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCA101- A+ –- 41.25 Hours – This instructor-led course is designed for the new computer professional who has support-level knowledge of personal computer (PC) hardware but needs to expand upon that knowledge to learn the basic skills to set up and support the operating systems that run on PCs.

NHCA102 - A+ – 41.25 Hours- This instructor-led course is designed for the student who has a basic knowledge and experience with PCs and who wants to pursue a career as a computer service technician. Covers the skills required to install and configure PC operating systems, as well as configuring common features (e.g., network connectivity and email) for mobile operating systems Android and Apple iOS.

Two Certification Exams

Preparatory Program for CompTIA Network+

Network+ is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols, and services. Although not a prerequisite, it is recommended that CompTIA Network+ candidates have experience in network support or administration or adequate academic training in the CompTIA A+ certification. This program is designed to prepare students for the CompTIA Network+ certification exam.

Total Program Hours: 27.5 Hours (22 Theory Hours/ 5.5 Lab Hours)
Required for Completion: 1 Week
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCN100- Network+ - 27.5 Hours- In this five-day instructor-led course, students will learn skills that help prepare for the CompTIA Network+ certification. The course describes the major networking technologies, systems, skills, and tools used in modern PC-based computer networks.

One Certification Exam

Preparatory Program for CompTIA Security+

The CompTIA Security+ certification tests for security knowledge mastery of an individual with professional networking experience, with emphasis on security, or familiarization with CompTIA A+ and Network+ material. The exam covers industry-wide topics, including communication security, infrastructure security, cryptography, access control, authentication, external attack, and operational and organizational security. There are approximately 13,000 CompTIA Security+ certified professionals worldwide. CompTIA Security+ is an elective or prerequisite to advanced security certifications. The objectives of CompTIA Security+ were derived through input from industry, government and academia, job task analysis, a survey of more than 1,100 subject matter experts, and a beta exam with responses from subject matter experts around the world. CompTIA Security+ certification is recognized around the world as the benchmark for foundation-level security professionals. This program is designed to prepare students for the CompTIA Security+ certification exam.

Total Program Hours: 27.5 Hours (24 Theory Hours/ 3.5 Lab Hours)
Required for Completion: 1 Week
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCS100 - Security+ - 27.5 Hours- This five-day instructor-led course is a course that you will need if your job responsibilities include securing network services, network devices and network traffic. It is also the main course you will take to prepare for the CompTIA Security+ examination.

One Certification Exam

CompTIA Cloud+

CompTIA Cloud+ is an entry-level IT Infrastructure Certification that teaches individuals to analyze the different cloud models to design the best solution to support business requirements. Maintain and optimize cloud environments, including proper automation and orchestration procedures, backup and restore operations, and disaster recovery tasks. Manage and maintain servers, including OS configurations, access control, and virtualization. Troubleshoot capacity, automation, connectivity, and security issues related to cloud implementations. Analyze system requirements to successfully execute workload migrations to the cloud. This program is designed for individuals seeking entry level Cloud Infrastructure positions. This program is designed to prepare students for the CompTIA Cloud+ exam.

Total Program Hours: 27.5 Hours (19 Theory Hours/ 8.5 Lab Hours)
Required For Completion: 1 Weeks*
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCC200 – CompTIA Cloud+ - 27.5 Hours- This course covers in depth the skills and abilities needed to operate in the cloud, validating that candidates have the technical experience needed to deploy, secure, and automate environments regardless of the vendor solution.

One Certification Exam

CompTIA Linux+

CompTIA Linux+ validates the skills entry-level administrators need to secure the enterprise, power the cloud, and keep systems running. The new certification ensures that IT professionals have these necessary skills to support today's tech systems. This is the only job-focused Linux certification covering the latest foundational skills demanded by hiring managers. Unlike other certifications, the new exam includes performance-based and multiple-choice questions to identify employees who can do the job. The exam covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge. This program is designed to prepare students for the CompTIA Linux+ exam.

Total Program Hours: 27.5 Hours (14.5 Theory Hours/ 13 Lab Hours)
Required for Completion: 1 Weeks *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCL100 – CompTIA Linux+ – 27.5 Hours – CompTIA Linux+ validates the skills administrators need to secure the enterprise, power the cloud and keep systems running. The new certification ensures that IT professionals, software developers, cybersecurity engineers, and penetration testers have these necessary skills to support today's tech systems.

One Certification Exam

CompTIA Server+

CompTIA Server+ is a global certification that validates the hands-on skills of entry-level IT professionals who install, manage and troubleshoot servers in data centers as well as on-premises and hybrid environments. Covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge. This program is designed to prepare students for the CompTIA Server+ exam.

Total Program Hours: 27.5 Hours (20 Theory Hours/ 7.5 Lab Hours)
Required for Completion: 1 Week *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCS200 – CompTIA Server+ – 27.5 Hours- CompTIA Server+ covers the skills & concepts students will use on the job when administering any type of network server. This course covers server hardware installation and management, server administration, security and disaster recovery, and troubleshooting.

One Certification Exam

CompTIA Cybersecurity Analyst+ (CySA+)

This CompTIA Cybersecurity Analyst+ (CySA+) class is an IT workforce certification that applies behavioral analytics to networks and devices to prevent, detect, and combat cybersecurity threats. This program is designed for individuals seeking entry-level Security Analyst positions. This program is designed to prepare students for the CompTIA CySA+ certification exam.

Total Program Hours: 27.5 (18 Theory Hours/ 9.5 Lab Hours)
Required for Completion: 1 Week
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCC100 - Cybersecurity Analyst+ (CySA+) – 27.5 Hours- This five-day instructor-led course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

One Certification Exam

Preparatory Program for Microsoft Azure Fundamentals

This two-day course will provide foundational level knowledge on core Azure concepts, core Azure services, core solutions and management tools, general security and network security, governance, privacy, and compliance features, Azure cost management and service level agreements. This program is designed to prepare students for the AZ-900 Intro to Azure certification exam.

Total Program Hours: 11 Hours (9.5 Theory Hours/ 1.5 Lab Hours)
Required for Completion: 1 Week *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHAZ900 – Microsoft Azure Fundamentals– 11 Hours- This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure before taking further Microsoft Azure or Microsoft cloud services courses.

One Certification Exam

Cisco Certified Network Associate (CCNA)

The Cisco Certified Network Associate (CCNA) certification indicates a foundation in and apprentice knowledge of networking. CCNA certified professionals can install, configure, and operate LAN, WAN, and dial access services for small networks (100 nodes or fewer), including but not limited to use of

these protocols: IP, IGRP, Serial, Frame Relay, IP RIP, VLANs, RIP, Ethernet, Access Lists. The main objective of this program is to obtain Cisco CCNA certification.

Total Program Hours: 30 Hours (24 Theory Hours/ 6 Lab Hours)
Required for Completion: 1 Week
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCCNA – Cisco Implementing and Administering Cisco Solutions (CCNA) – 30 Hours – This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This program is designed to prepare students for the Cisco Certified Network Associate (CCNA) certification exam.

One Certification Exam

Preparatory Program for Certified Information Systems Security Professional (CISSP)

This course is intended for experienced IT security-related practitioners, auditors, consultants, investigators, or instructors, including network or security analysts and engineers, network administrators, information security specialists, and risk management professionals, who are pursuing CISSP training and certification to acquire the credibility and mobility to advance within their current computer security careers or to migrate to a related career. This program is designed to prepare students for the (ISC)² CISSP certification exam.

Total Program Hours: 27.5 Hours (27.5 Theory Hours)
Required for Completion: 1 Week
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

CISSP - CISSP Certification- 27.5 Hours – This course will expand upon your knowledge by addressing the essential elements of the eight domains that comprise a Common Body of Knowledge (CBK®) for information systems security professionals. The course offers a job-related approach to the security process, while providing a framework to prepare for CISSP certification. CISSP is the premier certification for today's information systems security professionals. It remains the premier certification because the sponsoring organization, the International Information Systems Security Certification Consortium, Inc. (ISC)2 ®, regularly updates the test by using subject matter experts (SMEs) to make sure the material and the questions are relevant in today's security environment. By defining eight security domains that comprise a CBK, industry standards for the information systems security professional have been established. The skills and knowledge you gain in this course will help you master the eight CISSP domains and ensure your credibility and success within the information systems security field.

One Certification Exam

CompTIA Networking Development Program

CompTIA A+ Certification is a testing program sponsored by CompTIA that certifies the competency of entry-level service technicians in the computer industry. Earning A+ certification means that the individual possesses the knowledge, skills, and customer relations skills essential for a successful entry-level computer service technician, as defined by experts from companies across the industry.

CompTIA Network+ is an international, vendor-neutral certification that recognizes a technician's ability to describe the features and functions of networking components and to install, configure and troubleshoot basic networking hardware, protocols and services.

CompTIA Server+ is a global certification that validates the hands-on skills of entry-level IT professionals who install, manage and troubleshoot servers in data centers as well as on-premises and hybrid environments. Covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge.
The exam covers essential hardware and software technologies of on-premises and hybrid server environments including high availability, cloud computing and scripting.

This program is designed to prepare students for the CompTIA A+, Network+, and Server+ certifications exams.

Total Program Hours: 139.5 Hours (89 Theory Hours/48.5 Lab Hours)
Required for Completion: 5 Weeks *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCA101- A+ –- 41.25 Hours – This instructor-led course is designed for the new computer professional who has support-level knowledge of personal computer (PC) hardware but needs to expand upon that knowledge to learn the basic skills to set up and support the operating systems that run on PCs.

NHCA102 - A+ – 41.25 Hours- This instructor-led course is designed for the student who has a basic knowledge and experience with PCs and who wants to pursue a career as a computer service technician. Covers the skills required to install and configure PC operating systems, as well as configuring common features (e.g., network connectivity and email) for mobile operating systems Android and Apple iOS.

NHCN100 - Network+ - 27.5 Hours- In this five-day instructor-led course, students will learn skills that help prepare for the CompTIA Network+ certification. The course describes the major networking technologies, systems, skills, and tools used in modern PC-based computer networks.

NHCS200 – CompTIA Server+ – 27.5 Hours- CompTIA Server+ covers the skills & concepts students will use on the job when administering any type of network server. This course covers server hardware installation and management, server administration, security and disaster recovery, and troubleshooting.
Three Certification Exams

CompTIA Security Development Program

CompTIA Security+ certification tests for security knowledge mastery of an individual with two years on-the-job networking experience, with emphasis on security. The exam covers industry-wide topics, including communication security, infrastructure security, cryptography, access control, authentication, external attacks, and operational and organizational security. CompTIA Security+ is taught at colleges, universities and commercial training centers around the globe. There are approximately 13,000 CompTIA Security+ certified professionals worldwide. CompTIA Security+ is an elective or prerequisite to advanced security certifications. CompTIA Security+ certification is recognized around the world as the benchmark for foundation-level security professionals. Incorporating a comprehensive range of security knowledge areas, CompTIA Security+ was developed with input from industry, government, academia and front-line practitioners.

CompTIA Linux+ validates the skills entry-level administrators need to secure the enterprise, power the cloud, and keep systems running. The new certification ensures that IT professionals have these necessary skills to support today's tech systems. This is the only job-focused Linux certification covering the latest foundational skills demanded by hiring managers. Unlike other certifications, the new exam includes performance-based and multiple-choice questions to identify employees who can do the job. The exam covers tasks associated with all major distributions of Linux, setting the foundation for advanced vendor/distro-specific knowledge.

CompTIA Cybersecurity Analyst+ (CySA+) class is an IT workforce certification that applies behavioral analytics to networks and devices to prevent, detect, and combat cybersecurity threats. This program is designed for individuals who are entering entry-level Security Analyst positions.

CompTIA Cloud+ is an entry-level IT Infrastructure Certification that teaches individuals to analyze the different cloud models to design the best solution to support business requirements. Maintain and optimize cloud environments, including proper automation and orchestration procedures, backup and restore operations, and disaster recovery tasks. Manage and maintain servers, including OS configurations, access control, and virtualization. Troubleshoot capacity, automation, connectivity, and security issues related to cloud implementations. Analyze system requirements to successfully execute workload migrations to the cloud. This program is designed for individuals seeking entry level Cloud Infrastructure positions.

This program is designed to prepare students for the CompTIA Security+, Linux+, CySA+, and Cloud+ certifications exams.

Total Program Hours: 110 Hours (72.5 Theory Hours/72.5 Lab Hours)
Required for Completion: 4 Weeks *
Days and/or weeks may not run consecutively

COURSE REQUIREMENTS:

NHCS100 - Security+ - 27.5 Hours- This five-day instructor-led course is a course that you will need if your job responsibilities include securing network services, network devices, and network traffic. It is also the main course you will take to prepare for the CompTIA Security+ examination.

NHCL100 – Linux+ – 27.5 Hours – This five-day instructor-led course validates the skills administrators need to secure the enterprise, power the cloud and keep systems running. The new certification ensures that IT professionals, software developers, cybersecurity engineers, and penetration testers have these necessary skills to support today's tech systems.

NHCC100 - Cybersecurity Analyst+ (CySA+) – 27.5 Hours- This five-day instructor-led course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

NHCC200 – Cloud+ - 27.5 Hours- This course covers in depth the skills and abilities needed to operate in the cloud, validating that candidates have the technical experience needed to deploy, secure, and automate environments regardless of the vendor solution.

Four Certification Exams

EXPLANATION OF PROGRAM COURSE NUMBERS

Technical program course numbers are assigned by Star V Learning Centers. All courses start with NH, followed by the first letter of the vendor's name and then the first letter of the certification name. Numbers are then assigned based on hierarchy, with the lowest tier being assigned 100. (i.e. CompTIA Network+ certification = NHCN100)

HOURS OF OPERATION

The business office is open Monday through Friday 8:00am – 5pm. Classes are in session Monday – Friday 9:00am – 11:00pm.

PROGRAM TUITION

THIS PAGE REFLECTS TUITION PRICES AS OF January 1st, 2024

(Programs consist of all required classes, and registration fees. One exam is included in this pricing.)

CompTIA Career Development Program	
TUITION	$24,870
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$24,920
Preparatory Program for CompTIA A+	
TUITION	$5,100
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$5,150
Preparatory Program for CompTIA Network+	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295
Preparatory Program for CompTIA Security+	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295
CompTIA Cloud+	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295
CompTIA Linux+	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295

CompTIA Server+	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295
Preparatory Program for Cybersecurity Analyst (CySA+)	
TUITION	$3,245
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,295
Preparatory Program for Microsoft Azure Fundamentals	
TUITION	$1,140
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$1,190
Cisco Certified Network Associate (CCNA)	
TUITION	$5,700
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$5,750
Preparatory Program for Certified Information Systems Security Professional (CISSP) Certification	
TUITION	$3,345
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$3,395
CompTIA Networking Development Program	
TUITION	$11,690
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$11,740
CompTIA Security Development Program	
TUITION	$13,130
REGISTRATION FEE	$50
BOOKS AND MATERIALS	$0
OTHER COSTS	$0
TOTAL PROGRAM COST	$13,180

All prices for programs are as printed herein. There are no additional costs or supplies necessary for program completion. Resource materials are provided upon Enrollment.

PAYMENT SCHEDULE

Registration fee is due at the time of signing the application for admission. Payment in full for class is required prior to the first day of said class unless financial services have been arranged. Upon receiving payment, the student will be registered. Students who pursue financing through a 3rd party lender will be obligated to the lender to repay all funds per the lender's agreement. Institutional Loans may be available for those who qualify. Star V Learning Centers does not offer financial aid.

GRADING

Students are graded during each course of study on a Pass/Fail basis by the instructor's evaluation of the product knowledge and their ability to follow instructions. Upon receiving a passing grade from the instructor, the student will receive a diploma for the specific class. Students seeking vendor certification will also be tested for each class within the program. These are Pearson Vue proctored tests issued by the program vendor and taken on site at our testing facility. The certification exam grading scale is determined by the certification vendor and varies from test to test.
Upon testing and passing the required certification exam(s) for the program, the student will receive an industry certification for that specific program. The student must meet the requirements of the program to receive a certification from the vendor. Students are not terminated for failure to acquire skills but are encouraged to repeat classes at no cost or attend additional classes.

CLASSROOM TIME UNIT OF MEASUREMENT

One clock hour is equal to 50 minutes of instructor-led training followed by an appropriate break.

GRADUATION REQUIREMENTS

A diploma is presented to the student that has:

1. Successfully completed all required courses in the selected program.
2. Attended all required class hours.
3. Fulfilled all monetary obligations to the school.

CLASS STARTING & ENDING DATES

Star V Learning Centers has 5 start dates in 2025. These cohorts will train from 9am-4pm. Students may contact an Admissions Representative for further clarification on training timelines.

For the year 2025 the Day Time (9am-4pm) Cohort dates are as follows:

March 10th, 2025 – May 30th, 2025

April 28th, 2025 – July 18th, 2025

June 9th, 2025 – August 29th, 2025

July 28th, 2025 – October 17th, 2025

September 15th, 2025 – December 12th, 2025

November 3rd, 2025 – February 6th, 2025

CERTIFICATION TESTING POLICY

Every program attended at Star V Learning Centers is a certification preparatory program. Once receiving a "Pass" grade for a program, students should attempt a proctored certification exam in order to receive the relevant industry certification. What follows is the procedure for acquiring an exam voucher and scheduling an exam.

1. Students receive a passing grade for their program of study.

2. Students are given CyberVista practice exams for each course. These may be taken as many times as desired without penalty. Once a student receives a score greater than 75% on two consecutive practice exams, that student may request a voucher from Student Services via the exam request form. Email: S.Harrison@StarV.Tech Phone: 719-559-2823

3. Student Services will order the appropriate exam voucher from Pearson Vue. Once Student Services receives the voucher, which normally takes 48 hours to arrive, the voucher will be sent to the student. Students must create a Pearson Vue account; instructions to do so are given out on the second day of class and may be requested from Student Services at any time.

4. To schedule an exam with this voucher, students may either submit an exam request form to Student Services, or students may log in to their Pearson Vue account and schedule their exam independently at any other Pearson Vue testing location. If taking the test at another Pearson Vue Testing Center, consult the Pearson Vue website to determine availability.

5. Each certification program comes with one exam voucher included in program tuition. Should a student fail a certification exam, subsequent exam vouchers may be purchased from Pearson Vue by the student. Prices for additional exam vouchers vary by program and can be found below this section. For assistance with this process, please contact Student Services.

6. Once a student passes their exam, they will receive an industry recognized technical certification. The certification obtained will match the name of the program taken to prepare for that exam (i.e., the Preparatory Program for A+ Certification will prepare you for the A+ Certification exam). For programs containing multiple courses, the course name will also match the name of the credential obtained.

PURCHASING ADDITIONAL VOUCHERS

If a student fails an exam, they may wish to purchase additional exam vouchers. It is encouraged to do so via Student Services as Star V Learning Centers is a CompTIA Partner, and we receive discounts on CompTIA vouchers. What follows are the voucher costs available in the general marketplace.

CompTIA A+: $246 (x2)
CompTIA Network+: $358
CompTIA Security+: $392
CompTIA Cloud+: $358
CompTIA Linux+: $358
CompTIA Server+: $358
CompTIA CySA+: $392
Microsoft Azure Fundamentals: $99
CCNA: $300
CISSP: $749

ADMISSION REQUIREMENTS

Star V Learning Centers has a minimum age requirement for enrollment of 17 years. An applicant requesting admission may be asked to take entry-level class(s) before entering a program. There would be no testing on these entry-level classes that would keep the applicant from entering the program. If the applicant did not have even basic knowledge of entry-level classes, which may be prerequisites for a program, applicant may be required to take the entry-level class(s) before entering the program. Students must show that they have a basic knowledge of the program during interview prior to enrollment.

Each student is assigned an Admissions Representative that interviews the student prior to any program. The Admissions Representative will continue to monitor the student as well as counsel them through each program. Each Admissions Representative is trained, tested, and certified to counsel students in specific programs that the school offers.
Star V Learning Centers does not award students with "Advanced Standing", or "Extra Credit" awarded for previous education or training. If a student has completed certification examinations from training provided at another training center, Star V Learning Centers will accept and substitute up to 10% of the student's program with a class or classes of equal value.

Star V Learning Centers does not offer accredited courses. The transferability of credit to another institution is at the discretion of the accepting institution, and it is the student's responsibility to confirm whether credits will be accepted by another institution of the student's choice.

Students who wish to lodge a complaint may do so by communicating to their Admissions Representative in writing the details of their grievance. Star V Learning Centers will take appropriate steps to resolve the concern. Students may also contact the owner by email: info@StarV.Tech. We will have a response within two weeks of the original complaint date. Attempting to resolve any issue with the school first is strongly encouraged.

Student Grievance Procedure

Complaints may be filed by a student or guardian at any time online with the Division of Private Occupational Schools (DPOS) within two years from the student's last date of attendance or at any time prior to the commencement of training at http://highered.colorado.gov/dpos, 303-862-3001.

ACADEMIC OR DISCIPLINARY APPEAL

An "Academic or Disciplinary Action" is an action by a program, unit or department based on a student's academic performance or failure to satisfy academic program requirements. Examples of academic actions include, but are not limited to, academic probation, academic suspension, and dismissal/drop. Each program may set its own academic requirements and standards for acceptable academic performance.
Students will be notified of academic or disciplinary action in writing by the director. Students are encouraged to seek informal resolution of any concerns related to academic or disciplinary actions informally within the department, unit, or program before filing a formal appeal.

Students who wish to appeal an academic or disciplinary action must submit a formal written appeal, with appropriate documentation, to the Chief Administrative Officer within seven (7) calendar days after receipt of written notice of the academic action by the department, unit, program, Director of Admissions, or designated committee. The Chief Administrative Officer may delegate review of the matter to another individual or committee, including but not limited to, one of the Owner or a specially constituted grievance committee who shall make a recommendation to the Chief Administrative Officer. The Chief Administrative Officer shall render a decision on the appeal within thirty (30) days or as soon thereafter as practical.

Students who wish to appeal the written decision of the Chief Administrative Officer must submit a formal written appeal, with appropriate documentation, to the Owner within fourteen (14) calendar days after receipt of the Chief Administrative Officer decision. The Owner shall render a decision on the appeal within thirty (30) days or as soon thereafter as practical. Decisions by the Owner are final and not appealable.

Generally, sanctions resulting from an Academic Action (e.g., probation, suspension, or dismissal /drop) take effect immediately, regardless of whether an appeal is filed. Exceptions are handled on a case-by-case basis.

Summary of Levels of Appeal for Academic Actions:

- Seek informal resolution within department, unit, or program.
- Formal written appeal to the Chief Administrative Officer
- Decision rendered by the Chief Administrative Officer
- Formal written appeal to the Owner
- Owner issues final non-appealable decision

STUDENT SERVICES

a) Housing:

The school does not maintain housing for students. If requested, the school can provide recommendations for lodging.

b) Student Records:

Student records are permanently retained by the school and are available to students upon individual request. Student records will be provided to potential employers only after the student has made a written request. Records are retained for six years.

c) Testing:

Certification testing can be completed at any Pearson Vue approved testing center, or online via Pearson OnVue. Assistance with set up can be arranged with Student Services.

d) Student Placement:

Star V Learning Centers offers Job Placement Assistance to our students. This service is free for our students and employers. This is assistance, and Star V Learning Centers does not guarantee placement.

e) Student Advisement:

All students are assigned to an Admissions Representative that will give academic and personal advisement. All students are required to meet with the Director of Admissions for financial advisement. Veterans will meet with the VA Certifying Official for GI Bill, and Veteran benefits advisement

RULES & REGULATIONS

a) Attendance:

All technical programs require 80% attendance. After missing one day in any class, the student is counseled by the Admissions Representative. If a student is not making the 80% attendance required by the program, the Admissions Representative and an Administrative Officer will counsel the student. The school will request that the student make up the days missed to ensure success in testing which is required for certification. There is a one-year time limit for completion of any program without further charge.

b) Tardiness:

A student arriving after attendance has been taken is considered late. The instructor will mark the amount of time unless the instructor considers the reason for tardiness legitimate. If the student arrives late and the instructor cannot catch the student up without interrupting the others in class, the student may be required to make up the entire day.

c) Conduct:

Students are expected to always conduct themselves in a professional manner. Foul language, possession of non-prescribed drugs or alcoholic beverages, and disrespectful behavior is considered unsatisfactory conduct and may be grounds for dismissal. A student who conducts himself in a manner detrimental to the school, staff, or other students will be terminated. Theft of property from the school or other students is grounds for immediate dismissal.

d) Make up work:

Students absent for any reason are required to make up any missed classes before proceeding to the next course of study. A student may make up missed time by attending another class in session.

e) Probation:

A student that does not adhere to the attendance policy will be placed on probation for 30 days. Should the student be absent while on probation, they will be counseled by the Chief Administrative Officer, which could result in termination.

f) Interruptions in Training/Termination:

A student is not terminated for failure to learn the required skills. A student that has not successfully completed the examinations at the end of each course is encouraged to attend additional class sessions for extra practice. The retaking of such classes is of no extra cost to the student. The student is permitted to re-take the examinations within a reasonable time as

determined by the instructor. If the student fails to achieve a passing grade the second time, he/she is counseled by the Chief Administrative Officer as to the advisability of continuing and that if he/she decides to continue, a diploma may not be awarded.

g) Leaves of Absence:

A student may be granted a leave of absence for a reasonable amount of time not to exceed a maximum of six (6) months as determined by the Chief Administrative Officer. A request for a leave of absence must be in writing, and the date of expected return must be specified. Veterans Benefits will be terminated during the leave of absence, and the VA will be notified.

h) Re-entry:

A student that has canceled or has been terminated and desires to re-enter the program of study must notify the school and follow the required admission procedures. A student that was terminated for any reason must have an interview with the Chief Administrative Officer and show cause why he/she should be re-instated. The decision of the Chief Administrative Officer is final.

i) Contract Term:

Student Enrollment Agreements are valid for a period of 18 months. After expiration, student refund and retake policies are considered null and void.

j) Retake Policy:

Students will be allowed a free retake for 1 year after the original start date. If a class is no longer available or has changed within the 1-year re-take period, management will work on a solution with the student to retake that class or the equivalent.

REFUND POLICY

Should a student's enrollment be terminated or cancelled for any reason, all refunds will be made according to the following refund schedule:

1. Cancellations can be made in person or by Certified Mail.

2. All monies will be refunded if the school does not accept the applicant or if the student cancels before the scheduled class(s) starts.

3. In the case of students withdrawing after commencement of classes, the school will retain a percentage of tuition and fees, which is based on the percentage of contact hours attended, as described in the table below. The refund is based on the official date of termination or withdrawal.

Student is entitled to upon withdrawal/termination	**Refund**
Within first 10% of program (Lessons 1 - 10)	90% less cancellation charge
After 10% but within first 25% of program (Lessons 11-26)	75% less cancellation charge
After 25% but within first 50% of program (Lessons 27-52)	50% less cancellation charge
After 50% but within first 75% of program (Lessons 53-78)	25% less cancellation charge
After 75% (Lesson 79) [if paid in full, cancellation charge is not applicable]	No Refund

4. Refunds will be made within 30 days of termination or receipt of cancellation notice.

5. A student can be dismissed, at the discretion of the Director, for insufficient progress, non-payment of costs, or failure to comply with rules.

6. All training must be completed within a 1-year calendar time frame from the start of the first class date or program date. Programs end after 1 year. Students may re-enroll if they meet the current admission requirements. Transcripts will reflect completed courses only.

VETERAN'S REFUND POLICY

The refund of the unused portion of tuition, fees, and other charges for veterans or eligible persons who fail to enter a course or withdraw or discontinue prior to completion will be made for all amounts paid which exceed the approximate pro-rata portion of the total charges that the length of the completed portion of the course bears to the total length of the course. The pro-ration will be determined by the ratio of the number of days or hours of instruction completed by the student to the total number of instructional days or hours in the course.

VETERANS AND OTHER VA EDUCATIONAL BENEFIT RECIPIENTS

The school will monitor student attendance daily. All student records are individually recorded and stored both electronically and in hard copy files.

Any student who falls below 80% attendance must make up hours or days as deemed necessary before receiving final certification.

Example: A 5-day class = 27.5 hours of class time
80% = 4 days or 22 hours of class time

If a student's attendance falls to 80%, he or she will be informed of their attendance record and counseled on the appropriate make-up days or hours. Students who fall below the 80% attendance will automatically be reported to the VA. If at any time the students' attendance falls to 50%, the student will be dismissed or, at the very least, will have VA benefits terminated for unsatisfactory attendance and or unsatisfactory academic progress.

Students taking one class at a time will be given lab time and a test date. Students not obtaining a pass grade in a class will not be allowed to continue to the next level class without VA approval. In the event that there is not sufficient time to make up days or hours before the next class commences, the student may not continue without VA approval.

All VA students are required to report to the VA all previous education and training which applies to their chosen certification. The school will evaluate this education and training, and tuition and training time may be reduced proportionately, with the student and the VA notified.

PL 115-407 SECTION 103 COMPLIANCE

In compliance with section 103 of PL 115-407, 'Veterans Benefits and Transition Act of 2018', Star V Learning Centers permits any covered individual to attend or participate in the course of education during the period beginning on the date on which the individual provides to the educational institution a certificate of eligibility (COE) for entitlement to educational assistance ending on the earlier of the following dates:

1. The date on which payment from the VA is made to the institution.
2. 90 days after the date the institution certified tuition and fees following receipt of the COE.

Star V Learning Centers will not impose any penalty. Including the assessment of late fees, the denial of access to classes, libraries, or other institutional facilities, or the requirement that a covered individual borrow additional funds, on any covered individual's inability to meet his or her financial obligations to the institution due to the delayed disbursement of funding from the VA under Chapter 31 or 33.

***Note:** *Covered Individual* defined: a covered individual is **anyone** using benefits under Chapter 31 (Veteran Readiness & Employment) or Chapter 33 (Post 9/11 GI Bill®)

STANDARDS OF ACADEMIC PROGRESS FOR VA STUDENTS

Instructors grade students during each course on a Pass/Fail scale. Students receiving VA educational benefits must maintain a minimum Standard of Progress Status of "Pass" for all technical program courses taken during each monthly evaluation period. A VA student whose Standard of Progress Status falls below "Pass" at the end of any monthly evaluation period will be placed on academic probation for a maximum of two consecutive terms of enrollment. If the VA student's Standard of Progress Status is still below "Pass" at the end of the second consecutive term of probation, the student's VA educational benefits will be terminated. A VA student terminated from VA educational benefits due to unsatisfactory progress may petition the school to be recertified after one term has elapsed and after attaining a Standard of Progress Status of "Pass" during that monthly evaluation period.

VETERAN'S CREDIT FOR PREVIOUS EDUCATION OR TRAINING

Students must report all education and training. The school must evaluate and grant credit, if appropriate, with the training time shortened, the tuition reduced proportionately, and the VA and student notified.

Postponement of Start Date

Postponement of a starting date, whether at the request of the school or the student, requires a written agreement signed by the student and the school. The agreement must set forth:

a. Whether the postponement is for the convenience of the school or the student, and;

b. A deadline for the new start date, beyond which the start date will not be postponed.

If the course is not commenced, or the student fails to attend by the new start date set forth in the agreement, the student will be entitled to an appropriate refund of prepaid tuition and fees within 30 days of the deadline in accordance with the school's refund policy and all applicable laws and rules concerning the Private Occupational Education Act of 1981.